

MANAGED TECHNOLOGY SERVICES



TECHNOLOGY MANAGEMENT

- 24/7 monitoring and alerting
- Change Management (users, software, hardware)
- Patch Management and software updates
- Project Management



DATA PROTECTION

- Data backup end-to-end encryption in transit & cloud
- Data Backup and Restoration
- Ransomware Detection
- Business Continuity & Disaster Recovery



CYBERSECURITY

- Multifactor Authentication (MFA)
- Cybersecurity Awareness Training & Testing
- Dark Web Monitoring



USER SUPPORT

- Dedicated Helpdesk support
- Simplified ticket submission & tracking
- Client feedback measurement & reporting



TECHNOLOGY SECURITY

- Vulnerability Management
- Managed Endpoint Detection & Response (EDR)
- Security Information & Event Management (SIEM)



TRUSTED ADVISOR

- Dedicated Account Manager
- Strategic Planning & Support
- Technology budgeting